

Supporting Customers and our Communities





Disability Disaster Access and Resources (DDAR)

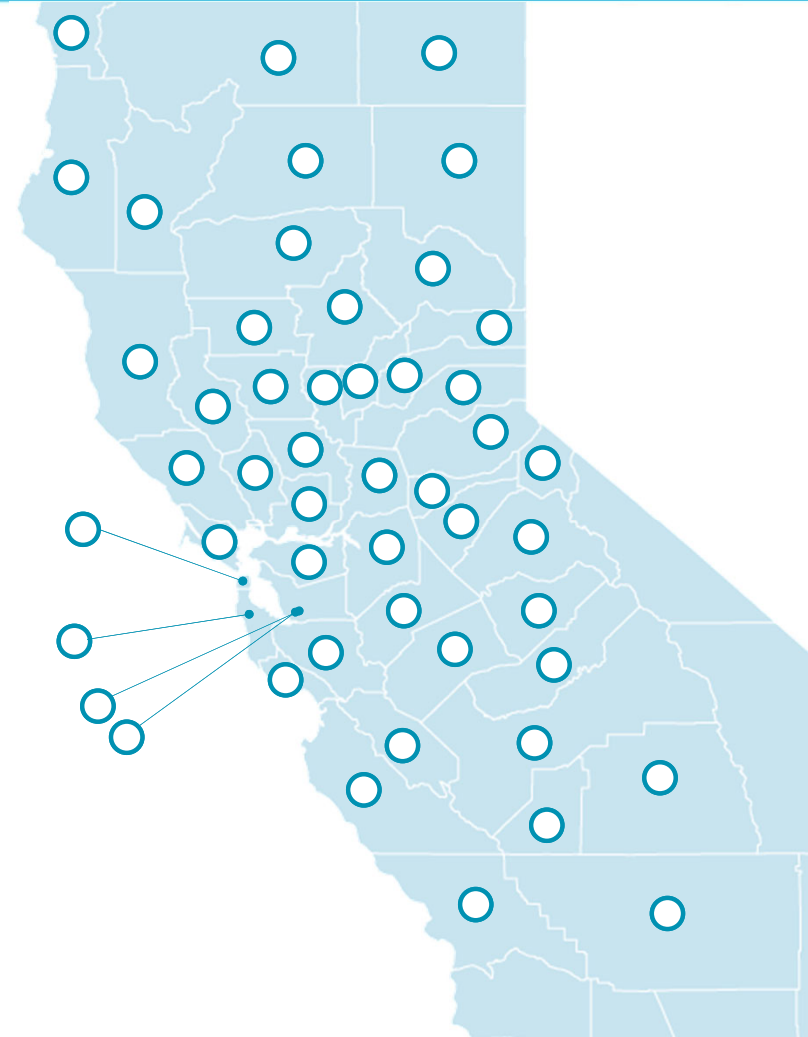
Emergency preparedness planning, portable batteries and PSPS in-event support (i.e., hotels, transportation, food) for eligible customers.

Program Eligibility Requirements:

(must satisfy both to qualify)

- Electricity-dependent individuals who are at an increased risk of harm to their health, safety and independence during a PSPS and other emergency events
- Must be located in a Tier 2/3 HFTD or have experienced two or more PSPS outages since 2020

i To learn more, visit:
pge.com/ddar





Portable Battery Program

Providing fully subsidized portable batteries to eligible customers.

Program Eligibility Requirements: (must satisfy both to qualify)

- Must be enrolled in PG&E's Medical Baseline Program or Self-Identified Vulnerable with Assistive Technology or dependent on durable medical equipment
- Must have experienced at least 1 PSPS event in 2021 **OR** 5 or more EPSS outages in 2022

Your Local Portable Battery Program Partner:

Marin County

- Name: Central Coast Energy Services
- Email: PSPS@EnergyServices.org
- Phone: 1-800-564-4012

Napa County

- Name: North Coast Energy Services
- Email: outreach@nces.org
- Phone: 707-463-0303



i To learn more, visit:
pge.com/portablebattery



Backup Power Transfer Meter Program

Helping customers safely connect generator power to their homes during emergency outages.

How it Works:

- Power is delivered directly to the circuit breaker which eliminates any power cords running in the home
- Customers should be sure to start the generator at a safe location
- Provides an affordable solution for customers who are unable to afford solar or backup batteries

Benefits:

- Free for customers with a compatible generator
- Saves money on the purchase of a separate transfer switch



i To learn more, visit:
pge.com/transfermeter



Self-Generation Incentive Program

The Self-Generation Incentive Program (SGIP) offers rebates to help you save on energy storage systems for your home and business and prepare in the event of a power outage.

How it Works:

An outage can happen at any time due to weather, an emergency or other factor. With a battery, you can use stored energy to keep your home and business powered.

Battery storage enables you to:

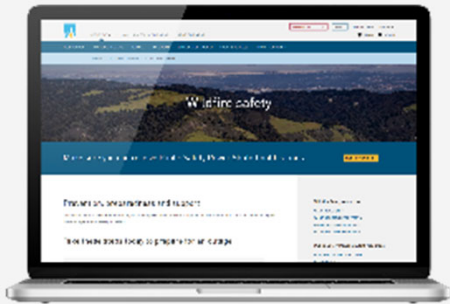
- Have backup power for your home and business
- Potentially reduce your energy costs



i To learn more, visit:
pge.com/sgip



Additional Customer Resources



Wildfire Safety


Information on wildfire prevention efforts

 pge.com/wildfiresafety



211

24-7 free and confidential support and resources via calls or texts to 211

 211ca.org



Report It App

Submit photos of nonemergency potential safety concerns

 pge.com/reportit



Safety Action Center

Create an emergency safety plan to keep you and your family safe

 safetyactioncenter.pge.com

Dedicated wildfire safety contacts: Hotline: 1-866-743-6589 | Email: wildfiresafety@pge.com

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

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